

Terms and Conditions

Updated May 29, 2020

Campsite Reservation Information

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1: Campsite Permits

1. A person or camping equipment shall occupy a campsite in a provincial park only if a valid campsite permit has been issued.
2. A Park Ranger may limit the occupancy of a campsite to any number of persons, motor vehicles, tents, trailers or other shelter accommodations deemed appropriate.
3. Visitors are not allowed in the provincial park after 10:00 pm.
4. A campsite permit expires at 2:00 pm on the departure date.

2: Vehicle Entry Passes

1. All motorized vehicles entering provincial parks must have a valid vehicle entry pass.
2. Vehicle entry passes can be purchased at the time of reservation or upon arrival at the provincial park.
3. Vehicle entry passes are in addition to campsite permits.

3: Senior Discount

1. The senior discount is only available to residents of Newfoundland and Labrador who are 65 years of age or over.
2. A senior discount is available on camping and vehicle entry fees. To ensure clients are charged the appropriate rate(s), clients must provide proof of eligibility upon check-in at the park.

4: Early Departures

1. No refunds are granted for early departures after check-in at the checkpoint.
2. Reservation fees are non-refundable.

5: Cancellation or Refusal of Campsite Permit

1. In instances where the action of provincial park users is detrimental to the safety of other users or their enjoyment of the provincial park and its facilities, a Park Ranger or Park Manager may, by verbal or written notice, cancel a campsite permit. The occupier of the cancelled campsite shall vacate the campsite within one hour of the issuance of such notice or as directed by provincial park staff.
2. Campsite permits and vehicle entry passes will not necessarily be issued on demand, if it is felt that the presence of person(s) requesting such permits or passes would be detrimental to the safety of other users or their enjoyment of the provincial park and its facilities.

6: Reservations and Refunds

1. A non-refundable reservation fee of \$10.69 (HST included) will be charged for each reservation made.
2. Reservations guarantee specific campsites and are non-transferable to other campsites or provincial parks.
3. Reservations must be registered in the name of at least one occupant on that campsite.
4. Advance reservations can be made for the season, month, up to and including seven (7) nights, or on a nightly basis depending on availability.

5. Check-in time begins at 3:00 pm daily.
6. Check-out time is 2:00 pm daily.
7. A person must be at least 16 years of age to reserve a campsite.
8. A maximum of 6 people are permitted to stay on any campsite, with the exception of family groups (parents and children under the age of 18) larger than 6 people.
9. A maximum of 1 (one) piece of camping equipment and a children's tent or kitchen shelter is permitted on any campsite.
10. Group campgrounds may only be reserved by calling the provincial park directly.

Reservation Procedures:

1. Reservations can be made 24 hours a day online at www.nlcamping.ca or via telephone (toll free) at 1-877-214-2267 between 7:00 am and 11:30 pm Newfoundland Daylight Time from campsite reservation service launch until provincial park closure at the end of the season.
2. The following non-refundable fees will be charged for use of the reservation service:
 - a. **Create a reservation - \$10.69 (HST included)**
 - b. **Change a reservation - \$8.14 (HST included)**
 - c. **Cancel a reservation - \$0.00 provided cancellation is made in advance of scheduled day of arrival as described below (see # 8). *Note: Camping fees will be refunded in accordance with section 8 below.***
3. Same-day reservations can be made up until 8:00 pm Newfoundland Daylight Time.
4. Accepted payment methods include:
 - i. Online/Call Centre: Visa and MasterCard
 - ii. At the checkpoint: Debit, Visa, MasterCard and cash
5. Personal cheques will not be accepted for payment.
6. Credit card payment will be processed on the date that the reservation is made.
7. Refunds may only be applied to the original credit card that was used to create the reservation.
8. Reservation changes and cancellations are subject to the following:
 - **Extended-stay Reservations (Eight or more consecutive nights)**

Cancellation	Applicable Refund (campsite fees only)
2 or more calendar days prior to scheduled arrival date	100% (excluding reservation service fee)
1 calendar day before scheduled arrival date	75% (excluding reservation service fee)
On scheduled arrival date and prior to 2:00 pm the day after scheduled arrival date	50% (excluding reservation service fee)
Failure to cancel prior to 2:00 pm the day after scheduled arrival date- No Show	0%

- Vehicle entry fees paid at time of reservation are 100% refundable with advance cancellation. Refunds for seasonal vehicle passes are only available

via the call centre. Nightly vehicle passes are refundable online or via the call centre. No-Show reservations are not eligible for refunds.

Reservation Change	Associated Fee
3 or more calendar days prior to scheduled arrival date	Change fee of \$8.14 applies. Campsite fees may be charged or refunded based on type of change requested.
Less than 3 calendar days prior to scheduled arrival date	No changes permitted. Reservation must be cancelled and a new reservation created if required.

- If vehicle entry fees are paid at time of reservation, these fees will be adjusted in all instances of advance notice of change.

• **Short-term stay Reservations (Less than eight nights)**

Cancellation	Applicable Refund (campsite fees only)
1 or more calendar days prior to scheduled arrival date	100% (excluding reservation service fee)
On scheduled arrival date and prior to 2:00 pm the day after scheduled arrival date	Penalty of one night campsite fee, remainder refunded (excluding reservation service fee)
Failure to cancel prior to 2:00 pm the day after scheduled arrival date – No Show	0%

- Vehicle entry fees paid at time of reservation are 100% refundable with advance cancellation. Refunds for seasonal vehicle passes are only available via the call centre. Nightly vehicle passes are refundable online or via the call centre. No-Show reservations are not eligible for refunds.

Reservation Change	Associated Fee
1 or more calendar days prior to scheduled arrival date	Change fee of \$8.14. Campsite fees may be charged or refunded based on type of change requested.
On scheduled arrival date	<ul style="list-style-type: none"> • If new arrival date is next calendar day – penalty of one night campsite fee • If new arrival date is 2 or more calendar days in the future - penalty of one night campsite fee plus change fee of \$8.14. Additional campsite fees may be charged or refunded based on other changes requested (campsite type, new arrival date, etc).

- If vehicle entry fees are paid at time of reservation, these fees will be adjusted in all instances of advance notice of change.

7: Campsite Drop-In Service:

1. Clients can register at a park checkpoint for any available campsite in provincial parks without a prior reservation for up to a maximum of seven (7) nights. For further Information, refer to the Campsite Drop-In Service Policy in the "Information" section of www.nlcamping.ca.

8: Special Assistance Requirements

1. Clients who have special assistance requirements should notify park staff upon check-in at a provincial park. This will assist park staff in planning in the event of an emergency.
2. Park staff will do their best to accommodate any special assistance requirements.

9: First Aid and AED

1. All provincial parks are equipped with First Aid kits and AED devices. Contact park staff for First Aid assistance.
2. In the event of a client emergency, contact 911 and then notify park staff.

10: Personal Property

1. Clients are responsible for the security of their personal effects. Please ensure personal effects/ valuables are secured when left unattended.

11: Wildlife

1. Provincial parks are natural environments and wildlife share this environment.
2. Clients are responsible to ensure that food items are sealed and disposed of properly to avoid attracting wildlife.
3. If a large animal (bear, moose, coyote) is seen within the campground then notify park staff as soon as possible.

12: Cellular Service

1. Clients should be aware that cellular service within Provincial Parks is not guaranteed.
2. Check with park staff regarding the availability of wifi hotspots.

13: Domestic Animals at Provincial Parks

1. Domestic animals in Provincial Parks must be leashed, caged, or tied and under control at all times.
2. Pet owners are responsible for cleaning up any animal waste in the provincial park.

14: Quiet Hours

1. No person in a provincial park shall disturb any other person by disorderly conduct, loud or unnecessary noise, or the use of obscene language.
2. For the benefit and enjoyment of provincial park users and particularly campers "Quiet Hours" will be enforced from 11:00 pm to 8:00 am.

3. Any loud noise, such as from the use of generators, loud radios, etc, that may disturb the peace is prohibited during quiet hours.
4. To further the quiet enjoyment of our provincial parks, all day use areas will close at 10:00 pm.

15: Generator Use

1. The use of generators within Provincial Parks is prohibited between the hours of 11:00 pm and 8:00 am.
2. Any exceptions to hours of generator use (i.e., for medical reasons) will be at the discretion of the Park Manager and must be pre-approved prior to operation outside of quiet hours.
3. All generators are to be placed on the designated campsite and not in surrounding vegetation or near flammable materials.
4. Provincial park staff may prohibit generator use in any instance where such use creates or may create a hazard or nuisance to the public.

16: Campfires and Fire Pits (NEW)

1. Firewood will not be available for purchase at the park checkpoint.
2. Fires are only permitted in a fireplace provided for that purpose or in an area designated by a Park Ranger as suitable for an open fire for a special occasion.
3. Campfires must not be left unattended.
4. Ashes or coals removed from fire pits must be watered down prior to being disposed of in an area designated for that purpose by provincial park staff.
5. Campfires will be prohibited if an open fire ban is implemented by the Department of Fisheries and Land Resources.
6. Provincial park staff may restrict any campfire that creates or may create a hazard to the public.

17: All-terrain Vehicle (ATV) Use

1. Provincial park users are not permitted to operate motorized snow vehicles, off-road vehicles or all-terrain vehicles within Newfoundland and Labrador Provincial Camping Parks.

18: Boating in Provincial Parks

1. Boat engines ten horsepower (10hp) or more are prohibited.
2. Ordinary boats (power driven or otherwise) may be prohibited if the use of such is considered to be detrimental to the enjoyment or safety of other users or is contrary to safe boating practices.
3. For more information on boating regulations in Provincial Parks please review the Provincial Parks Regulations - www.assembly.nl.ca/legislation/sr/regulations/rc970091.htm

19: Erection of Structures in Provincial Parks

1. The erection of structures intended to be permanent or semi-permanent in nature is prohibited in provincial parks. Examples include fences or wharves, or affixing objects to trees or other animate or inanimate objects in the provincial park. This does not include temporary structures such as steps or decks that are placed on the surface of the campsite.

20: Camping Unit Storage:

1. Summer storage is available at all provincial camping parks while winter storage is only available at select provincial parks. Please check with the park regarding winter storage.
2. All camping units are stored at the owner's risk. The park does not assume any responsibility for damage, loss, or theft of the camping unit or any equipment left in or around the camping unit. It is the private owner's responsibility to obtain the appropriate insurance coverage.

21: Cannabis

1. Cannabis consumption is permitted on designated campsites only.
2. Cannabis consumption in common public areas is prohibited.
3. Cannabis Control Act - <https://www.assembly.nl.ca/legislation/sr/statutes/c04-1.htm>

22: Provincial Parks Act and Provincial Parks Regulations

1. All users are bound by the Provincial Parks Act and Provincial Park Regulations.
Provincial Parks Act - www.assembly.nl.ca/legislation/sr/statutes/p32.htm
Provincial Parks Regulations - www.assembly.nl.ca/legislation/sr/regulations/rc970091.htm

For additional information on provincial parks please visit
<http://www.tcii.gov.nl.ca/parks/index.html>